

March 16, 2020

RE: COVID-19 Operations: An Important Update from The Jester Group

Dear Friends,

As always, we want to thank you for the opportunity to work with you and serve you. We appreciate your patience and your kindness during these turbulent times. It is not often that health issues and investment issues intersect but we are in one of those times now. The swiftness of the spread of the Coronavirus has created significant volatility in all our lives, and we are now taking the necessary steps to protect our clients, our friends, and our families.

So, to do our part in slowing down the spread of the virus and creating the necessary social distance, we will be working from home for the foreseeable future. Baird has given us excellent tools to work remotely as if we were sitting in front of our office computer. We will continue to have access to tech resources, trading capabilities, and account information at our fingertips.

Our team has worked out a system to make sure our communication with you is timely and responsive. For your questions or concerns, please continue to call our main office number: 919-918-2900. Your calls will be forwarded to one of our personal numbers, but if you receive our voice mailbox, please leave a message and we will return your call as soon as possible.

If you have email, you may want to email us rather than call. Our email addresses are as follows:

Gene Jester : GJester@rwbaird.com
Tracie Legg: TLegg@rwbaird.com
Emma Jackson: Ejackson@rwbaird.com
Cort Bennett: CBennett@rwbaird.com
David Jester: DJester@rwbaird.com

Please know that we are doing everything in our power to be flexible and available. Do not hesitate to reach out to any member of our team with questions.

More than ever, we are thankful for your relationship with our team.

In gratitude,

Gene, Tracie, Emma, Cort, and David

The Jester Group

Private Wealth Management
1414 Raleigh Road, Suite 420
Chapel Hill, NC 27517
(o) 919-918-2900 | 800-274-9990 | (f) 919-918-2850

Invest in good.

JesterGroup@rwbaird.com | JesterGroupBaird.com | [FACEBOOK](https://www.facebook.com/rwbaird) | rwbaird.com | [LinkedIn](https://www.linkedin.com/company/rwbaird)

